



# MÉTIS NATION OF ONTARIO **EMERGENCY REPAIR PROGRAM**



## Emergency Repair Program FAQ's

### 1. What is the Métis Nation of Ontario Emergency Repair Program (MNO-ERP)?

A: The MNO Emergency Home Repair Program (MNO-ERP) provides low-to-moderate income Métis Nation of Ontario Citizen homeowners with a one-time forgivable loan of up to \$15,000 plus the cost of program inspection and legal fees to complete necessary emergency repairs that impact the homes integrity or accessibility modifications for persons with disabilities. Additional funding may be available for households requiring accessibility modifications. Please see question 6 for more information.

### 2. Am I eligible?

A: To qualify for the program, you must meet the following criteria:

- Be a registered Citizen with the Métis Nation of Ontario with a complete file
- Be a registered owner of the property
- Occupy their home as their permanent full-time and sole residence
- Be at least 18 years of age
- Applicants and other household members must not own additional properties including but not limited to rental properties, land, cottages, cabins, camps, etc.
- Must not have received the MNO Home Improvement Program or ERP previously
- Property must be below average market value. <https://www.metisnation.org/programs-and-services/housing-infrastructure/EmergencyRepairProgram/>
- The total GROSS household income from all occupants over the age of 18 years old must fall below the income threshold by region. Please review the following link to retrieve the income threshold. <https://www.metisnation.org/programs-and-services/housing-infrastructure/EmergencyRepairProgram/>

### 3. How do I apply?

A: You can apply online and upload the necessary documents to determine eligibility using our Online Application through Survey Monkey: <https://metisnation.smapply.io/prog/ERP2023>

If you require assistance completing the application, please contact us at [erp@metisnation.org](mailto:erp@metisnation.org)



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or (705) 722-5022 Ext. 302



**4. Is there a waiting list?**

A: Yes, all applicants are assessed and placed on the program waitlist.

**5. Is there an application deadline?**

A: The application deadline is November 30, 2023 while funding is available. Applications must be received by that date. Subject to change due to availability of funds.

**6. Is there a maximum application amount?**

A: The maximum one-time forgivable loan an applicant may receive is up to \$15,000 towards home repairs. Additional funding may be available for household's requiring accessibility.

**7. What types of properties are eligible?**

- Detached homes
- Duplexes
- Semi-detached homes
- Townhomes and Row houses
- Condo (some restrictions may apply, please consult with our Team. Approval from the condo board may be required)
- Mobile Homes (some restrictions may apply, please consult with our Team. Leased land agreement from the landlord may be requested. Agreement must be for the duration of the program – minimum of 5 years)

**8. What types of repairs may be eligible?**

A: Eligible repairs are those that are deemed necessary by the MNO housing Inspectors Report identifying emergency repairs that impact the integrity of the home or accessibility modifications for persons with disabilities. These may include but are not limited to:

- ✓ Heating Systems (must provide proof that its unrepairable and/or red tagged)
- ✓ Structural Repairs
- ✓ Roofs that show signs of leaking



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- ✓ Electrical repairs deemed necessary by the Authority of Having Jurisdiction
- ✓ Leaking Plumbing
- ✓ Defective Septic systems
- ✓ Well water and well drilling
- ✓ Mold remediation
- ✓ Water treatment systems
- ✓ Modification for Persons with Disabilities

### **9. Does the Housing Inspector visit my home to confirm eligible repairs?**

A: The MNO Housing Inspector is scheduled by the program coordinator on your behalf to develop a Work Description. This is a **desktop inspection only** and based on the pictures and information you have provided in your application to determine emergency repairs to the home. It is your responsibility to include any and all pictures with a thorough description for each repair item to eliminate any issues when your Work Description is being developed.

*Once a Work Description has been completed, you will be unable to make any additions or changes*

### **10. I own a mobile home. Am I eligible?**

A: Yes, as long as you own and occupy your home and your application meets the eligible criteria you may be eligible for funding. For mobile homes on leased land, your lease agreement must extend beyond the 5 year ERP forgiveness term. Your land lease agreement must be included in your application.

### **11. What is the maximum household income level?**

A: The maximum total household income level is calculated based on the income threshold in your area for all household members 18 years+. Please refer to the Income Threshold sheet for calculation) [https://www.metisnation.org/programs-and-services/housing-infrastructure/Emergency Repair Program/](https://www.metisnation.org/programs-and-services/housing-infrastructure/Emergency%20Repair%20Program/)

### **12. How do you calculate the Household Income?**



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A: All occupants who are 18 years or older at the time of the application, must submit the previous years Notice of Assessment (including full-time students/ dependents/ part-time occupants, etc.). The total Gross Income amount is calculated.

Acceptable forms of proof of Income are:

1. Previous Year Income Tax Return
2. Previous Year Notice of Assessment
3. Self-Employment- Previous Year Income Tax Return, including the Statement of Business or Professional Activities (form T2125) for each business owned

Other proof of income documents may be requested to calculate income. Failure to provide income documents will immediately disqualify your application.

If you are unsure how to calculate your income and require assistance please contact the program coordinator.

## **13. My dependent is 18 years old and is a fulltime student with a part time job. Do I need to include this as total household income?**

A: Dependents who are 18 years old at the time of the application and who are in school full-time may be exempt from the total household income calculation provided confirmation of full-time school enrollment is provided. Confirmation of full-time attendance may include letter from school or timetable/class schedule.

Those in school part-time do not qualify for income exemption. For youth over 18-25 years old, please contact us to discuss your unique circumstance. Proof of enrollment and age will be required.

## **14. Who is considered an occupant/ household member of the property?**

A: Someone residing in the home either part-time or full-time or permanent or temporary at the time of completing the ERP Application. This may include: dependents, parents, in-laws, renters, part-time occupants, grandparents, grandchildren, etc.

*Failure to declare any occupants will immediately disqualify your application.*

## **15. I rent out part of my home, how is this calculated?**

A: If you rent any part of your home to a relative, friend, student or non-related person, the monthly rental amount will be calculated as income as long as the rental income is claimed on



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your income tax return.

If you do not claim the rental income on your income tax return, then the renter's annual income must be considered as part of the total household income. Other documents may be requested.

### **16. I am helping someone who is living with me temporarily. Do I need to include their income?**

A: Yes. Anyone who is living with you permanently or temporarily (related or non-related) who is 18 years or older at the time of the application will need to be included as "total household income". If this person(s) is paying you rent, please see Question 15.

*Failure to declare any person residing in the home in your application will immediately disqualify your application*

### **17. Someone is residing in my home, but they do NOT contribute to the household expenses, can they be exempt?**

A: No. Anyone who is residing in the home regardless of the duration or contribution MUST be included in the application and provide proof of income. Any questions regarding income calculation, please contact the program coordinator.

*Failure to provide income statements and/or declare any occupants will immediately disqualify your application.*

### **18. Does the property owner need to be an MNO citizen to qualify?**

A: Yes. At least one property owner who occupies the property as their primary/ fulltime and sole residence must be an MNO Citizen. Not all title owners have to be Métis and/or reside in the home in order to receive funding. Additional documents may be requested.

### **19. I have a co-signer(s), can I still apply?**

A: Depends. To receive program funding, all titles owner's must enter into a legal agreement with the program. If the co-signer(s) previously received program funding, this will exempt your application. If they have not, the co-signer(s) will be bound to the program for 5 years. The program will pull a title search on your property to confirm ownership.

### **20. My ex spouse is the title owner but does not reside in the home, can I still apply?**

A: Possibly. If the other title owner is able to provide a valid photo ID confirming residence and





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able to sign the programs legal documents, then you may be eligible.

**21. I am a Metis Citizen but I don't know if I have a complete file, who do I contact?**

A: If you are uncertain of the status of your citizenship file, please contact the Registry Office at **1-855-798-1006** or email [info@mnoregistry.ca](mailto:info@mnoregistry.ca). Citizens who do not have complete files are encouraged to continue working with Registry to try and complete their file.

**22. What is the new policy related to Section 35 rights?**

A: As of April 1, 2022, the updated *Eligibility for Direct Benefit Programs and Services* policy, requires MNO citizens who wish to apply for certain MNO programs and services (referred to as “**Direct Benefit Programs & Services**”) to provide proof that their MNO citizenship file has been designated as “Complete” by the MNO Registrar (i.e., that they have been verified as a Métis rights-holder). Follow the link for more information, <https://www.metisnation.org/news/mno-announces-policy-updates/>

**23. Who can I contact if I further questions?**

A: Please email or call for further assistance [erp@metisnation.org](mailto:erp@metisnation.org) or (705) 722-5022 Ext. 302.

*Please be advised applying to the MNO Emergency Repair Program does not guarantee application approval. Applications are assessed on a priority basis and selected to move to Inspection. Due to funding limitations, the program may close prior to the application deadline and without prior notice.*